

## KAWASAKI WARRANTY POLICY

- **GENERAL WARRANTY COVERAGE**

- Kawasaki is pleased to offer a limited warranty on its new products. This warranty is intended to provide Kawasaki customers with peace of mind and assurance of quality for their purchase.

- **WARRANTY PERIOD**

Motorcycles: 24 months from the date of purchase. Unlimited Mileage.

- **COVERAGE**

- This warranty covers any defects in material or workmanship under normal use during the warranty period. Kawasaki will repair or replace, at no charge, products or parts of a product that prove defective due to improper material or workmanship under normal use and maintenance.

- **EXCLUSIONS**

This warranty does not cover:

- Regular maintenance services, including but not limited to oil changes, tune-ups, and adjustments.
- Parts that are subject to wear and tear from normal use, such as tires, batteries, brake pads, chains, and belts.
- Damage caused by improper maintenance, misuse, abuse, or neglect.
- Modifications or alterations that have not been approved by Kawasaki.
- Damage resulting from accidents, acts of nature, or other events beyond Kawasaki's control.
- Use of improper or unauthorized parts or accessories.
- Products used for racing or competition.
- Commercial use of products unless otherwise specified.
- Accidents, misuse, abuse, negligence, or improper storage.
- Any defects caused by misuse, negligence, abnormal use, or insufficient care, including piston seizure, bent or broken valves, or improperly installed parts.
- Any motorcycle not operated in accordance with the Owner's Manual.
- Damage from high speed or overloading beyond legal limits.
- Damage from improper fuel, lubrication, or chemicals not complying with the manual.

- **VEHICLES SOLD WITHOUT DISTRIBUTOR MODENAS**

- Vehicles imported through non-standard channels (e.g., direct sales to governments or fleets) are not covered under this warranty.

- **TIRES**

- Tire or tube claims must be handled by the tire manufacturer's service network.

- **BATTERY**

- Warranty valid for 1 month or 1,000 km.
- Claims must be made at an authorized service center.

- **TOWING SERVICE**

- Covered within a 100 km radius to the nearest authorized dealership for warranted part failures.

- **NON-WARRANTABLE PARTS**

- Includes bulbs, clutch plate, disc brake, fuses, spark plugs, drive belts, brake linings, fluids, and lubricants (unless required for warranty repairs).

- **MAINTENANCE REQUIREMENTS**

- Periodic maintenance must be performed at an authorized Kawasaki service center.
- Use only authorized lubrication and original Kawasaki parts.
- Retain service records as proof of maintenance.
- Failure to comply voids the warranty.

- **TRANSFER OF WARRANTY**

- Transferable to subsequent owners for the remaining warranty period. Proof of original purchase is required.

- **LIMITATION OF LIABILITY**

- Kawasaki's liability is limited to repair or replacement of defective parts.
- No coverage for indirect, incidental, or consequential damages (e.g., loss of use, time, or inconvenience).

- **DISCLAIMER**

- Kawasaki reserves the right to modify this policy without notice.
- No express or implied warranties beyond this policy.

- **GOVERNING LAW**

- Warranty disputes are governed by the laws of the jurisdiction where the original sale occurred.

- **MAINTENANCE REQUIREMENTS**

- Kawasaki emphasizes the importance of following the maintenance requirements outlined in this warranty policy. Failure to adhere to these requirements, including performing regular maintenance at an authorized service center and using authorized lubrication and original parts, may result in the voiding of the warranty.

- **CHANGES AND UPDATES**

- Kawasaki reserves the right to update or modify this warranty policy at any time. Such changes will be effective immediately upon posting on the Kawasaki website or as otherwise communicated to customers.